

# What our Clients say



*FLOWPOINT*



## Turn-key solution that will pay for itself

The City was and is experiencing a drought and was struggling with water theft from fire hydrants. As a solution we began looking at ways to provide access to bulk non-potable water.

Flowpoint's system is essentially a **turn-key operation** with its own accounting system that is **very easy to use**, and which we believe will be very low maintenance.

- Cole O Newton -

Reclaimed Water Project Manager Austin Water | Austin, Texas



## Users find it easy

The City of Yorkton's previous water fill station was outdated and unreliable.

Our new automated fill station allows customers to set up accounts, allowing them **24 hour access** to bulk water and for **better accounting** by identifying (through the software program), all transactions that occur.

- Michael Buchholzer -  
City of Yorkton



## No more key card hassle

The City of Flagstaff upgraded from a decade old magnetic card reader system to the Flow+ Access Terminal and Software system in April of 2012.

**The results have been amazing.**

**- Andy Wagemaker -**

Revenue Director | City of Flagstaff



## Increased revenue and ease of use

The City of Camrose has been using Flowpoint Truck Fill Systems since 2001 and has noticed a substantial increase in revenues since the installation of their system.

The ease of operations for both the clients and the office staff maintaining accounts and billing has **reduced time and improved efficiency.**

- Mike Hisey -  
City of Camrose



## Great service and easy to use

Your customer service is GREAT! All during the set up **Jay was readily available** and now that we are online, he is only a phone call away.

He is the best. Setting up new accounts is very easy and the reports are very user friendly. Our fill station customers are **happy** with the ease of use of the product.

- Marie -

Water and Wastewater Manager | City of Burnsville



## Huge success

I'd say our Water General Station has been a **huge success**. We metered almost 1.4 MG, up 1 MG from last year's total.

Flowpoint and their associates have been exceptionally helpful in regards to purchasing, setup, trouble-shooting and customer service in general.

- Jeremy M. Parker -

Associate Engineer | Town of Jackson



# No more wasteful, unsafe fire hydrant use

I wanted to let you know what a **great product** you have. We have nine fill stations installed in a 240 square mile service area. We now have all the contractors off fire hydrants and using the fill stations.

We have gone with pin numbers and cell phone modems for communications it has **worked flawlessly**.

- Tim Moorer -

UTE Water Conservancy District | Grand Junction Co



# Upgraded system does not require cards!

Staff and Contractors are **pleased** with the upgraded system that does not require a user card and allows for quick confirmation of credits on site.

Flowpoint software is very user friendly and extremely easy. Both the Technical and Sales staff at Flowpoint were **excellent to work** with through the entire process.

- Julie Stokes -

CET Technical Assistant Water Meter | City of Moncton



# No problems

This system ([Flowpoint Turnkey Solution](#)) is the greatest. No problems, customers are happy and I have better control.

Thank you again for all your hard work.

- Paula Mueller -  
Utilities Programs Assistant



## Durable and user-friendly

The Town of Cochrane has been operating the **Flowpoint bulk water system for almost 10 years**. We recently upgraded the software and included the technical support service.

In 2008 we also purchased and commissioned a sewage receiving system based on our success with the bulk water system. Our experience has been **very positive with both systems**.

- Rick Deans -

Water and Wastewater Manager | Town of Cochrane

# Contact Us

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